

# TERMS AND CONDITIONS



#### 1 - Accommodation

Check-in is after 14:00. If teams wish to check in before 14:00, you will have to pay an extra night. Remember that most rooms will be only available between 2:00 pm and 3:00 pm, which means that it will generally not be possible to check in to your room as soon as you arrive at your destination. The check-out is before 12:00, which means that teams need to leave their rooms before 12:00 on the day of departure. If teams don't leave their rooms before 12:00, you will have to pay an extra night. No refund will be made payment if the team cancels any person from the reservation after 45 days before the start of the tournament (this policy does not apply if a player sends a medical certificate, seecancellation policy). Conditions valid for reservations made through IberCup. Subject to availability confirmation on the day of Booking. Prices can change if you book after the normal booking period. For other terms and conditions, visit our website. Please contact us for detailed prices. Please check with the IberCup team for the dates of your accommodation.

If a team has a pre-booking for a specific accommodation, the accommodation may changed at any time up to 30 days before the tournament starts due to IberCup's logistical issues. IberCup manages the entire room distribution of teams in their accommodation, and any changes in room distributions will have to be approved by IberCup.

#### School Accommodation

One classroom per team. A maximum of 20 people can stay in a classroom. When teams decide to participate with the basic accommodation package, It's IberCup who decides how many people will be in each classroom. Participating teams with the basic price of the package per person cannot decide how many people will be in each classroom, unless they pay an additional cost to use more classrooms. A minimum of one and a maximum of four leaders per team may remain at the school. All people staying in schools have to pay for the cost of accommodation. Sleeping bags or beds are not included in the price. You can rent sleeping bags with a additional charge per person, per week. For logistical reasons, IberCup only inform teams about the name of the school 30 days before the tournament begins.

### Accommodation in Bungalows and Hostel

The price per person for accommodation in the bungalows and hostel is based on 4 or more people per room. When teams decide to participate with the basic accommodation package, lberCup decides how many people will stay in each room. The teams participants with the basic package price per person cannot decide how many people will stay in each room, unless they pay an additional cost to have occupancy rooms with 1, 2 or 3 people. For logistical reasons, lberCup will inform the teams about of the bungalow name 30 days before the tournament begins. Because distribution of bungalows in the camp, your team may need to be divided in different areas. lberCup doesn't have the power to decide on this matter, which is sole responsibility of the management of the bungalows. Each bungalow has at least at least one double bed for 2 people, in which case 2 people will have to share the same bed.

#### Hotel

The price per person in hotel accommodation is based on 3 or more people per bedroom. When teams decide to participate with the basic accommodation package, it is the IberCup that decides how many people will be in each room. Participating teams with the basic package price per person cannot decide how many people will stay in each room, unless they pay an additional cost to have rooms of occupancy with 1 or 2 people. For logistical reasons, IberCup will only inform teams on the name of the hotel 30 days before the tournament starts. Due to the number limited number of rooms per floor, your team can be divided into different floors. THE IberCup has no decision-making power on this matter, which is the responsibility of exclusive to hotels. Some hotel rooms have a double bed for 2 people, and in that case, 2 people will have to share the same bed. For rooms with 3 or more people, not all hotels have triple occupancy, so the hotel can place one or two extra beds or a sofa bed in a double room, which may not be of identical quality and comfort.

#### For Family

For family members and companions, hotel reservations can be arranged at reasonable prices by the organization. Parents and family can book their hotel through IberCup. Transport to the games is not included in the price options of accommodation. To be entitled to this service, please consult the organization.

#### Security Payment

In all types of accommodation, it is necessary to leave a security deposit ' (500€ in cash or credit card per team) that must be done during the "check-in" in the accommodation." This value may be different depending on the type of accommodation THE deposit will be returned after inspection of the rooms, to verify that the rooms are in the same condition they were at "check-in" and without damage. In the event of damage detected, the incident will be reported to the team and the hotel management reserves the right not to refund the security deposit. IberCup can never be held responsible for damage caused by teams on the premises. Without payment security deposit, "check-in" will not be authorized. Check-in is after 14:00.

#### Rooming List

To avoid delays at check-in, teams must send a final list of people to the quarters, 45 days before the tournament starts. This information is mandatory and works as normal tournament operation. If the team sends this list after 45 days, the team will be penalized (€ 10 per person). If the team does not send the room list up to 45 days before the beginning of the tournament, lberCup will not be responsible for last minute changes related to room changes made by the accommodation management on arrival of the team. If the team cancels or changes any player, manager or member of the family from the original list, this change must be approved by lberCup and may be additional fees charged.

### Homestay Conditions

Based on 2 players per home. Extra night on request on subject to availability.

#### 2 - Flights

Prices are based on the departure from the west coast of the USA and Brazil, with 40 people travel and do not include airport taxes or fuel surcharges which are approx. 200€ - 300€ per person. Contact us for a quote and itinerary detailed.

#### 3 - Private Bus

Prices per day per Bus. If you hire this service, airport transfers will be included. The teams must send the flight itinerary to lberCup info@ibercup.com 45 days before the start of the tournament. If IberCup does not receive any information about this itinerary, the first airport service will not be done and teams will have to find their own way of travel to your accommodation. IberCup will not schedule any itinerary or program and will not be responsible for any scheduling management or bus of any kind by the team. but will put the team leader in contact with the bus company so that they can manage everything between them. IberCup is not not responsible for any schedule related to private bus transportation that is not communicated 15 days before the service starts. Itinerary changes during the tournament they must be communicated to the representative of the bus company. The driver cannot accept any changes without the permission of his supervisor. At the first day of competition, the bus will be available 1: 30h before the start of the first game, if the teams do not communicate the time of the game to the bus company on the day previous, and the same rule will apply in the following days. Any changes important information must be communicated 48 hours in advance and during the morning and an extra charge may apply. Note that if the main change is communicated during the afternoon or less than 48h, it will not be accepted any delay considered responsible for the transport company, lberCup reserves the right to disclaim any liability in the event of breakdowns, accidents, delays or any other incidents resulting from the use of this transport and which may imply the no-show by the team.

#### Restrictions on Private Bus Transport

The following restrictions have been established by the International Department of Transportation:

1. Drivers can drive 11 hours a day of driving, a maximum of 4:30 hours without stops, where the driver will also have 45 minutes of rest between each stop.

2. The maximum limit for each bus is 150 km per day.

3. Every day, the driver must have a rest period of 9 hours between services. Remember the time when the service ends that day, so that you have enough time to start the service the next day, so you can get to time of the first game that day.

4. If the team has a game early the next day, it must end the service the day before early, to ensure that the driver has enough hours of rest to start the service at the next time.

5. During the journeys, every 4:30 hours, the driver must make a stop of 45-minute rest. We ask that you be aware of these rules.

6. Please note that if you organize an excursion that involves parking fees, these Fees must be paid by the group.

 $\pmb{7}.$  Drivers can change daily. Make sure to provide the information of the pick-up time the day after the bus driver before he leaves.

8. An extra cost will be charged if services exceed 11h per day or 150 km per day.

#### Rules and communication with the bus company

In private transport, only persons accredited to the competition are allowed to use this service, so family or friends who are not part of the package or have not contracted this service, will not be able to use this service. The bus driver will check credentials, wristbands or tournament cards before anyone can get on the bus.

#### 3.1 - Private bus minimum pax

If your group is traveling with less than 40 people, you need to add to the cost final this cost per missing person until it reaches 40 people. You do not need to add this cost at prices if your group is traveling with more than 40 people.



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There is a limit of 51 people for each bus, so if your group is traveling with more than 51 people, you will have to use 2 buses for your group. In this case, you will need to add the missing person cost to the final cost until it reaches 80 people. You do not need to add this cost to prices if your group is traveling with more than 80 people using buses.

#### 3.1.1 - Local Participation + Local Teams with Private Bus

Local Participation + Local Teams with Private Bus Price per person. Includes participation in the tournament and the private bus service (check all the terms and conditions of the private bus policy in point 3 and 31). In this service, all teams must leave at the same time in the morning from the departure and return at the same time to the return destination. The bus will be available from the first day when the teams start the competition, until the last day of the competition.

## 3.1.1.1

Available for 4 days of the tournament.

#### 3.1.1.2

Available for 5 days of the tournament.

#### 3.1.2 - Local participation + local teams with private bus minimum pax

If your group is traveling with less than 40 people, you need to add to the cost final this cost per missing person until it reaches 40 people. You do not need to add this cost at prices if your group is traveling with more than 40 people.

#### 3.2 - Private bus upgrades per day

Prices per day per bus. (Check all terms and conditions of the private buses at point 3). You do not need to add this cost to prices if the your group is already traveling on the private bus included in your package.

#### 3.3 - Airport Transfer

Airport transfers to accommodation are not included in the accommodation packages, unless you hire an accommodation package that already includes a private bus. You can book airport transfers through the organization. Teams traveling to the tournament must inform lberCup about their flight schedule information 45 days before the arrival. If you inform us after that date we will not book this service and the teams will have to find a way to arrive at the accommodations on their own. Flight schedule information must include airline name, flight number. On arrival flight syou must send us the origin of the flight and the time of arrival on destination. On the return flight you must send us the destination of the flight and the time of the flight departure on the return. If you hired this service in advance, once you collect your bags and exit the door, our staff and our mascot will be there with an "IBERCUP" sign, waiting for you! A maximum of 1 (one) airport transfers are included on the arrival and on the departure. The team leader will have to choose a maximum of 1 (one) transfer only for the group or hire several transfers with the cost associated with each transfer. If the team arrives or departs on multiple flights with multiple arrival times/departure and if the groups have less than 20 people, lberCup cannot guarantee several transfers, but only a group transfer. Airport transfers are exclusive to teams, so not authorized for people who do not book accommodation through lberCup. Family members are not allowed to get on the bus if they haven't booked accommodation at lberCup.

#### 3.3.1 - Individual Airport Transfers

Price per transfer for a maximum of 4 pax per transfer

## 3.3.2 - Airport Transfer for Private Buses

If your participation package already includes the airport transfer but we don't receive the flight schedule information 45 days before the arrival, we will not book this service and the teams will have to find a way to arrive at their accommodation on their own. Flight schedule information must include airline name, flight number. On arrival flights you must send us the origin of the flight and the time of arrival on destination. On the return flight you must send us the destination of the flight and the time of the flight departure on the return. The teams with these packages will not get any refund for this service if they dont inform us about the final details and flight schedule of the group before this deadline.

**On the Arrival:** The private bus service on arrival will be guaranteed if the transfer time is scheduled before 16:00h that day. After this time we will only guarantee a transfer service to the accommodation, and the private bus service will start the following day.

On the Departure: The private bus service on the departure day will be guaranteed if the transfer time to the airport is scheduled after 16:00h that day. Before this time we will only guarantee an Airport transfer service, and the private bus service will stop on the previous day.

#### 3.4 - Bus upgrades / bus travel + match transfers

Prices per person for the designated service. This service includes a round trip from the start in a shared bus system with elements of his team and also from different teams and does not include any use on an exclusive basis. Does not include meals, food or water while traveling. It also includes transfers from departures on site. (Check all terms and conditions of the private bus policy at number 37).

#### 3.4.1 - Bus upgrades / bus travel + match transfers

Bus upgrades / bus travel + match transfers This service includes a return trip from the origin in a bus system shared with elements of your team and also from different teams and does not include no use on an exclusive basis. It does not include meals, food or water during the trip. It also includes transfers of departures on site. Also includes the match transfers services if the entire group from the team stays at the same accommodation. (Check all terms and conditions of the private bus policy in number 37).

#### 3.4.2 - Private bus upgrades / bus + private trip

Prices per person for the designated service. This service includes a round trip from the origin in a private bus system. Does not include meals, food or water during the trip. If your group is traveling with less than 40 people, you need add this cost per missing person to the final cost until it reaches 40 people. Not you need to add this cost to prices if your group is traveling over 40 people. (Check all the terms and conditions of the private bus policy at the point 3).

#### 35 - Transfers between tournaments (Spain and Portugal)

It does not include meals, food or water during the trip.

### 3.5.1 - Madrid + Cascais

Prices per Bus Includes long transfers between tournaments It does not include meals, food, or water during the trip.

#### 3.5.2 - Andalucia + Estoril

Prices per Bus Includes long transfers between tournaments It does not include meals, food, or water during the trip.

#### 3.5.3 - Algarve + Estoril

Prices per Bus Includes long transfers between tournaments It does not include meals, food, or water during the trip.

#### 3.5.4 - Estoril + Barcelona

Prices per Bus Includes long transfers between tournaments It does not include meals, food, or water during the trip

#### 3.5.5 - Andalucia + Estoril + Barcelona

Prices per Bus

Includes long transfers between tournaments It does not include meals, food, or water during the trip.

#### 3.5.6 - Algarve + Estoril + Barcelona

Prices per Bus Includes long transfers between tournaments It does not include meals, food, or water during the trip.

#### 3.5.7 - Rio de Janeiro + São Paulo

Prices per Bus Includes long transfers between tournaments It does not include meals, food, or water during the trip.

#### 3.5.1.1 - Tournament with Long Private to Portuguese Teams

#### Prices per Bus.

The price includes the trip from Portugal and back to Portugal and 12h driving per day to the destination. For more details and rules please check bullet number 3 for private bus rules and conditions. Accommodation and meals for the driver are included in the final cost.

It does not include meals, food, or water during the trip.

IberCup will not coordinate any logistics for this transportation. All the details and coordination of this transportation will be fixed directly with the bus company.

In case the team arrives on the 1st day of the competition please be aware that the bus



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can't do any transportation service on that day for the matches. We advise the teams, in this case, to order additional transportation with a local company or add a second driver to the cost. The second driver's cost will be informed upon request.

On the last day of the competition please be aware that the bus can't do any transportation service on that morning for the matches before he starts the service on his way back to Portugal. We advise the teams, in this case, to order additional transportation with a local company or add a second driver to the cost. The second driver's cost will be informed upon request.

The prices can be updated according to the fuel costs 1 week before the service starts. The original prices are based on 2,20€ per liter. If the prices raise the cost will be adapted according to the price 1 week before the trip and taking into consideration 1800km of service.

### 3.6 - Match Transfers

All participating teams need to ensure that their accommodation option has access to these transfers. Please check with the organization if your participation includes this service. Remember that if you have contracted this service, the transfer does not cover all accommodations. Please contact us if you have any questions about this subject matter. If the same team has two (2) games or more scheduled on the same day and on complex, one in the morning and one in the afternoon, the organization will only guarantee the transportation of these teams in the morning, to the first, and in the afternoon, after the last game, if your meal package does not include lunch at the accommodation. If the your participation package includes lunch at the accommodation, even if you have two (2) games or more scheduled on the same day and on the same complex, one in the morning and one at later, the organization will guarantee the transfers necessary to carry out the games of its team. If your club is participating with 2 or more teams, remember that all teams can travel on different transfers, even if its expected that leave the same hotel, at the same time, to the same destination. For parents that hired the accommodation package together with the teams, but are staying in a different hotel, the local match transfers are only secured if the number of parents to transfer for the match is more than 20 parents at the same time.

All teams must respect the predefined transfer times for the games and cannot use this service outside scheduled times, even if they wish to watch a game of a different team, from the club or not. No service or transportation system is included or in effect on the days before and after the tournament. You only have 10 minutes of tolerance in your schedule for game transfer from accommodation to fields, after that, the bus will leave. In this case, you will have to find your own transport to the game.

#### 3.6.1

Price per person during tournament days.

(Please check Terms and Conditions Transport Policy for the matches on 3,7)

# 3.6.2

Includes airport and match transfers.

# 3.7

Only included in some accommodation options through local public transportation. Please check if in your accommodation option you have access to this transportation system.

## 4 - Accommodation Upgrades

Price per person for the package dates.

# 4.1 - Extra nights

Price per person, per night, including all the services hired in the previous package.

# 4.2

Without meals included.

#### 5 - Upgrades for extra meals

Prices per person.

# 5.1

Arrival - With Dinner Included. Departure - With Dinner Included.

## 5.1.1

Arrival - With Dinner Included. Departure - With Dinner Included at the Stadium where the Finals will take place.

## 5.2

Arrival - With Dinner Included. Departure - With Lunch Included.

## 5.2.1

Arrival - With Dinner Included. Departure - With Lunch Included at the Stadium where the Finals will take place.

# 5.2.1.1

Arrival - With Dinner Included. **Departure** - With Lunch Included at the Stadium where the Finals will take place. All the meals at the meal center

## 5.2.1.2

Arrival - With Dinner Included. Departure - With Lunch Included at the Stadium where the Finals will take place. All the meals at the school

## 5.2.1.3

Arrival - With Dinner Included. Departure - With Lunch Included at the Stadium where the Finals will take place. All the meals at the bungalows

# 5.2.1.4

Arrival - With Dinner Included. Departure - With Lunch Included. All the meals at the hotel

## 5.2.1.3.1

Arrival - With Dinner Included. Departure - With Lunch Included Lunch at the meal center Dinner at the school

## 5.2.1.4.1

Arrival - With Dinner Included. Departure - With Breakfast Included. All the meals at the Hotel

# 5.2.2

Arrival - With Dinner Included. Departure - Checkout until 12:00h With Dinner Included at the Stadium where the Finals will take place.

# 5.3

Arrival - With Dinner Included. Departure - With Breakfast Included.

## 5.3.1

Arrival - With Dinner Included. Departure - With Breakfast Included. The <u>Dinner on the day before</u> is at the Stadium where the Finals will take place.

# 5.3.2

Arrival - With Dinner Included. Departure - With Breakfast Included. The <u>Lunch on the day before</u> is at the Stadium where the Finals will take place. The <u>Dinner on the day before</u> is at the same place where the team had the dinner







during the competition.

#### 5.4

Arrival - With Lunch Included. Departure - With Dinner Included.

#### 5.4.1

Arrival - With Lunch Included. Departure - With Dinner Included at the Stadium where the Finals will take place.

## 5.5

Arrival - With Lunch Included. Departure - With Lunch Included.

## 5.5.1

Arrival - With Lunch Included. Departure - With Lunch Included at the Stadium where the Finals will take place.

## 5.6

Arrival - With Lunch Included. Departure - With Breakfast Included.

## 5.6.1

Arrival - With Lunch Included. Departure - With Breakfast Included. The <u>Dinner on the day before</u> is at the Stadium where the Finals will take place.

## 5.6.1.1

Arrival - With Lunch Included. Departure - With Breakfast Included. Lunch is served at the tournament Meal Center. The <u>Dinner on the day before</u> is at the Stadium where the Finals will take place.

## 5.6.2

Arrival - With Lunch Included. Departure - With Breakfast Included. The <u>Lunch on the day before</u> is at the Stadium where the Finals will take place. The <u>Dinner on the day before</u> is at the same place where the team had the dinner during the competition.

# 5.6.3

Arrival - With Lunch Included. Departure - With Breakfast Included. <u>The Dinner on the last day of the tournament</u> is at the Stadium where the Finals will take place.

# 5.6.3.1

Arrival - With Lunch Included. Departure - With Breakfast Included. Lunch is served at the tournament Meal Center. The <u>Dinner on the last day</u> of the tournament is at the Stadium where the Finals will take place.

# 5.7

Arrival - With Dinner Included. Departure - With Breakfast Included. Lunch is served at the tournament Meal Center. Dinner is served at the Hotel.

## 5.7.1

Arrival - With Dinner Included. Departure - With Breakfast Included. Lunch is not included in the price but can be added separately. Dinner is served at the Hotel.

### 5.7.2

Arrival - With Dinner Included. Departure - With Lunch Included. Lunch is served at the tournament Meal Center. Dinner is served at the Hotel.

## 5.7.3

Arrival - With Dinner Included. Departure - With Breakfast Included. Lunch and dinner are served at the tournament Meal Center.

## 5.7.4.1 - Madrid + Cascais

Arrival on the 1st Tournament - With Dinner Included. From Madrid - Departure on the 4th day of the tournament - The last meal should be adapted according to the departure hour for the following tournament. Departure from the last tournament - With Breakfast Included. Lunch is served at the tournament Meal Center. Dinner is served at the Hotel.

#### 5.7.4.2.1 - Andalucia + Estoril

Arrival on the 1st Tournament - With Dinner Included. From Andalucia - Departure on the day after the tournament - With Lunch Included. Departure from the last tournament - With Breakfast Included. Lunch is served at the tournament Meal Center. Dinner is served at the Hotel.

## 5.7.4.2.2 - Algarve + Estoril

Arrival on the 1st Tournament - With Dinner Included. From Algarve - Departure on the day after the tournament - With Lunch Included. Departure from the last tournament - With Breakfast Included. Lunch is served at the tournament Meal Center. Dinner is served at the Hotel.

## 5.7.4.3 - Estoril + Barcelona

Arrival on the 1st Tournament - With Dinner Included. From Estoril - Departure on the day after the tournament - With Breakfast Included. Arrival at the second tournament - Dinner included. Departure from the last tournament - With Breakfast Included. Lunch is served at the tournament Meal Center (Except in Barcelona, where all meals will be served at the hotel. Dinner is served at the Hotel.

#### 5.7.4.4 - Estoril + Madrid + Barcelona

Arrival on the 1st Tournament - With Dinner Included. From Estoril - Departure on the day after the tournament - With Breakfast Included. From Madrid - Departure on the day after the arrival date - With Breakfast Included. Arrival at the second tournament - Dinner included. Departure from the last tournament - With Breakfast Included. Lunch is served at the tournament Meal Center (Except in Barcelona which will have all the meals at the hotel). Dinner is served at the Hotel.

# 5.7.4.7 - Rio de Janeiro + São Paulo

Arrival on the 1st Tournament - With Dinner Included. From Rio de Janeiro - Departure on the day after the tournament - With Breakfast Included. Departure from the last tournament - With Breakfast Included. All the meals are served at the Hotel.

## 5.7.4.5.1 - Andalucia + Estoril + Barcelona

Arrival on the 1st Tournament - With Dinner Included. From Andalucia - Departure on the day after the tournament - With Lunch Included. From Estoril - Departure on the day after the tournament - With Breakfast Included. Departure from the last tournament - With Breakfast Included. Lunch is served at the tournament Meal Center (Except in Barcelona which will have







all the meals at the hotel). Dinner is served at the Hotel. It does not include meals, food, or water during the trip between tournaments.

#### 5.7.4.5.2 - Andalucia + Estoril + Madrid + Barcelona

Arrival on the 1st Tournament - With Dinner Included. From Andalucia - Departure on the day after the tournament - With Lunch Included. From Estoril - Departure on the day after the tournament - With Breakfast Included. From Madrid - Departure on the day after the arrival date- With Breakfast Included. Departure from the last tournament - With Breakfast Included. Lunch is served at the tournament Meal Center (Except in Barcelona which will have all the meals at the hotel).

Dinner is served at the Hotel. It does not include meals, food, or water during the trip between tournaments.

### 5.7.4.6.1 - Algarve + Estoril + Barcelona

Arrival on the 1st Tournament - With Dinner Included. From Algarve - Departure on the day after the tournament - With Lunch Included. From Estoril - Departure on the day after the tournament - With Breakfast Included. Departure from the last tournament - With Breakfast Included. Lunch is served at the tournament Meal Center (Except in Barcelona which will have all the meals at the hotel). Dinner is served at the Hotel.

It does not include meals, food, or water during the trip between tournaments.

#### 5.7.4.6.2 - Algarve + Estoril + Madrid + Barcelona

Arrival on the 1st Tournament - With Dinner Included. From Algarve - Departure on the day after the tournament - With Lunch Included. From Estoril - Departure on the day after the tournament - With Breakfast Included. From Madrid - Departure on the day after the arrival date - With Breakfast Included. Departure from the last tournament - With Breakfast Included. Lunch is served at the tournament Meal Center (Except in Barcelona which will have all the meals at the hotel.

It does not include meals, food, or water during the trip between tournaments.

### 6 - Weekly Tickets

Players and Staff don't need to add this cost to the participation fee. Only accompanying people without the IberCup accommodation package need to consider this cost for the weekly entry.

#### 6.1

Weekly Tickets for family or supporters are included in this option.

#### 7 - Train Travel

# 7.1

Includes travel to the round-trip train tournament. Transfers to the games will be via the public transport.

## 7.2

Includes travel to the round-trip train tournament. Transfers to the games will be via bus.